

## Refund Policy

We refund the Full amount before five days of commencement of the class. If five days have gone by since you're buying a course, unfortunately, we can't offer you a refund.

To complete your refund, we require you to send a formal email with a valid reason for cancelling your enrolment with Payment Acknowledgement.

There are certain situations where only partial refunds are granted: (if applicable)

If you cancel your class after on or before five days of commencement of the class, 70% of fees paid will be refunded.

### **Late or missing refunds**

If you haven't received a refund yet, first check your bank account again.

Then contact your credit card company, it may take some time before your refund is officially posted.

Next, contact your bank. There is often some processing time before a refund is posted.

If you've done all of this and you still have not received your refund yet, please contact us at **[clinicalresearch@oceancrrips.com](mailto:clinicalresearch@oceancrrips.com)**